

Applying for Extra Help Online in 5 Easy Steps

Extra Help is a program that can *lower* or *eliminate* Part D prescription drug costs, for people with limited income and resources. A person can apply for Extra Help any time before or after enrollment in a Part D plan.

How to Qualify for Extra Help

- If a person gets full Medicaid benefits, they may automatically be eligible for Extra Help. Medicare will mail them a letter with information about Extra Help when they qualify.
- If a person receives any help from Medicaid for paying Medicare premiums or receive Supplemental Security Income, they will automatically get Extra Help and do not need to apply separately. However, the person will still need to enroll in a Medicare Prescription Drug Plan.
- If a person has limited income and resources and doesn't get help from Medicaid, they can apply for Extra Help and enroll in a Medicare drug plan.

Step 1: Visit the Social Security Administration website for Extra Help Applicants:

<https://www.ssa.gov/medicare/part-d-extra-help>

Step 2: If the Beneficiary is ready to apply for Extra Help, click 'Start Application' in the middle of the page. This will take you to a pre-screening page.

- **Important Note:** This is *not* a Part D plan. This is a Low-Income Subsidy program to assist with prescription costs.

Step 3: Answer all Pre-screening Questions.

Step 4: Click next to fill out the Beneficiary's personal information on the application.

Step 5: Once completed, **review** the information for accuracy, **submit**, and **print** the submission receipt for the Extra Help applicant.

Important Note: Extra Help does ***not issue immediate approvals***. The system will indicate that the application was successfully submitted. The applicant will receive a written determination of their enrollment with Extra Help and must wait for the letter with the determination.

Other Ways to Apply for Extra Help

- Call (800) MEDICARE ((800) 633-4227), 24/7 (TTY (877) 486-2048)
- Call Social Security at (800) 772-1213 to apply over the phone, request a paper application, or to schedule an appointment to apply at your local Social Security office. TTY users should call (800) 325-0778 between 8 a.m. and 7 p.m., Monday through Friday.