

Prominence Medicare Advantage Selling Partner Resource Guide

Common Questions	TELEPHONE & EMAIL
• Submit enrollments via fax/email • Answer application status questions • Assist with RFI/Application status	Medicare Applications Team PHPMedicareApplications@uhsinc.com Fax: (775) 770-9144
• Assist with urgent broker or member questions or concerns • Escalate broker questions to appropriate team	Medicare Resolution Team PHPMedicareRes@uhsinc.com
• Commissions & Book of Business Questions • Yearly Credentialing in MyAgentWorld	PHPCommissions@uhsinc.com Tel: (775) 770-1580 Link to MyAgentWorld MyAgentWorld is your tool for yearly credentialing, commissions and book of business information.
• New/Duplicate ID Cards • Temp ID Cards • Benefits Questions	Care Advocate Team (Member Services) phpmedicarecustomerservice@uhsinc.com Tel: (855) 969-5882
• Local Support • Credentialing / Contracting • Sales Materials • Electronic Application Submission System Account Setup • Agent Portal • Assist with signing up for Direct Deposit	Local Sales Teams (next page)

Local Prominence Medicare Advantage Sales Teams

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